

KPI PSD2 GATEWAY

Aprile – Giugno 2022

PRODOTTO: UNIPOLPAY CORPORATE

PERFORMANCE (PRESTAZIONE)															AVAILABILITY (DISPONIBILITÀ)			
Apr- Giu 2022	Chiamate da AISP ¹				Chiamate da PISP ²				Chiamate da CBPII ³				Tasso di errore per indisponibilità (%)		DOWNTIME (%)		UPTIME (%) (100% - downtime)	
	(numero di chiamate)		(durata di risposta media [ms])		(numero di chiamate)		(durata di risposta media [ms])		(numero di chiamate)		(durata di risposta media [ms])							
Giorni	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata ⁴	Interfaccia utente	Interfaccia dedicata ⁵	Interfaccia utente	Interfaccia dedicata	Interfaccia utente
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¹ Chiamate effettuate da AISP per richiedere le informazioni di cui all'art. 36, par. 1, lett. a) del Regolamento delegato 2018/389 (RTS).

² Chiamate effettuate da PISP per richiedere le informazioni di cui all'art. 66, par. 4, lett. (b) della Direttiva (UE) 2015/2366 (PSD2), nonché all'art. 36, par. 1, lett. b) del Regolamento delegato 2018/389 (RTS).

³ Chiamate effettuate da CBII o da PISP per ottenere una conferma della disponibilità sul conto di pagamento dell'importo necessario all'esecuzione dell'operazione, conformemente all'art. 65, par. 3 della Direttiva (UE) 2015/2366 (PSD2), nonché all'art. 36, par. 1, lett. c) del Regolamento delegato 2018/389 (RTS).

⁴ Calcolato come rapporto tra (a) il numero totale di messaggi di errori inviati dall'interfaccia dedicata di UnipolPay S.p.A. ai TPP in caso di eventi imprevisi o errori occorsi durante il processo di identificazione, autenticazione o durante lo scambio di dati, e (b) il numero totale di chiamate all'interfaccia dedicata che UnipolPay S.p.A. ha ricevuto ne giorno di riferimento da TPP.

⁵ Il tasso di downtime dell'interfaccia dedicata corrisponde (a) al periodo di indisponibilità su (b) 24 ore. Relativamente all'indisponibilità (a), l'API è indisponibile quando 5 richieste consecutive di accesso a informazioni per l'erogazione di servizi PIS, AIS o CBPII non ricevono risposta entro 30 secondi, indipendentemente dal fatto che tali richieste provengano da uno o più TPP. Relativamente al periodo di 24 ore (b), tale periodo inizia e termina alle ore 24:00 di ogni giorno.

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PRODOTTO: UNIPOLPAY RETAIL

Prodotto non disponibile.